

Appendix A – Reporting Safeguarding Concerns – Park House



Five Rivers
Park House

Reporting Safeguarding Concerns

Park House School

Name	Role	Email	Mobile
All DSL		phsafeguardingleads@five-rivers.org	
Teresa Brown	Headteacher/DSL	Teresa.brown@five-rivers.org	07563381870
Kristina Baker	Deputy DSL	Kristina.baker@five-rivers.org	07889417413
Stephanie Burton	Deputy DSL	Stephanie.burton@five-rivers.org	07715522109
James Hall	Head of Education	James.Hall@five-rivers.org	07935066031

Somerset

For more information, please see the [Somerset Safeguarding Children Board website](#).

The site includes:

- Information for parents and carers
- Information for Professionals
- Publications

You can find out more about online services and publications at these related websites:

[South West Child Protection Procedures](#)

[NSPCC](#)

[Department for Education \(DFE\)](#)

Working Together Partnership Protocol 2016-17

The partner organisations of the Somerset Health and Wellbeing Board (HWBB), Somerset Children's

Trust (SCT), Somerset Safeguarding Children Board (SSCB), Somerset Safeguarding Adults Board (SSAB), Somerset Corporate Parenting Board (SCPB) and the Safer Somerset Partnership (SSP) are committed to working together at every level to keep Somerset people safe from harm and improve their health and wellbeing.

A [joint protocol has been signed](#) to ensure that the Boards are working together to support each other, avoid duplication and provide effective leadership for Somerset.

Contact Details

Website

LSCB@somerset.gov.uk

Somerset Safeguarding Children Board PP2 B3W, County Hall, Taunton TA1 4DY

If you are worried about a child or young person who could be in danger please contact

- Children's Social Care on **0300 123 2224**
- by email at childrens@somerset.gov.uk
- or the police

You can contact the police directly by dialling 101 and they will discuss with Children's Social Care what action should be taken. **In an emergency always contact the police by dialling 999.** If you would like to speak to a social worker outside of office hours please phone the Emergency Duty Team (EDT) on **0300 123 2327** We will always deal with any calls in the strictest confidence.

Contacts

Contact: Children and Young People's Team

Address: Customer Contact, PO Box 618, Taunton, Somerset TA1 3WF

Email: childrens@somerset.gov.uk

Phone: 0300 123 2224

Fax: 01823 321187

Opening Hours: Monday to Friday 8am to 6pm, Saturday and Sunday closed.

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- by email at childrens@somerset.gov.uk
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You can contact the police directly by dialling 101 and they will discuss with Children's Social Care what action should be taken. **In an emergency always contact the police by dialling 999.** If you would like to speak to a social worker outside of office hours please phone the Emergency Duty Team (EDT) on 0300 123 23 27

Opening hours and other ways to contact us

Phone lines are open 8.30am to 5.30pm Monday to Friday.

If you are deaf, hard of hearing or speech-impaired you can contact us using **SMS text 07862 122246**

Postal address:

Somerset County Council
County Hall
The Crescent
Taunton
Somerset
TA1 4DY

Dorset

If you are concerned about a child's welfare or worried they are being abused, you can make a referral to Children's Social Care.

If the child lives in Dorset contact:

<https://pdscp.co.uk/working-with-children/schools-and-colleges/dorset/>

Families and Members of the Public Number: 01305 228866

Childrens advice and duty service

Telephone: 01202 228866

Email: MASH@dorsetcc.gov.uk

If the child lives in Bournemouth, Christchurch or Poole contact the **Children's First Response Hub**:

You can contact the [BCP First Response Hub](#) to request support, or to report a concern about a child or young person.

There is also a revised [inter-agency referral form](#), further enhancing the speed and ease of referrals

Call **01202 123334** from 8.30am to 5.15pm, Monday to Thursday and 8.30am to 4.45pm on a Friday

Or e-mail direct on: childrensfirstresponse@bcpcouncil.gov.uk

If you are a family member or a member of the public, you do not need to complete the inter agency referral, please just call the number above.

Out Of Hours – The Children’s Social Care Out of Hour’s service is the emergency response service for any child who is in crisis, needs urgent help or is at serious risk of significant harm. Hours of operation are 5pm to 9am from Monday to Friday, all day Saturdays and Sundays and all bank holidays, including Christmas Day and New Year’s Day.

Out of Hours Service on 01202 738256

Email: ChildrensOOHS@bcpcouncil.gov.uk

In an emergency, or if you believe a child is at immediate risk of harm, call the police on 999.

If your concern requires immediate advice out of normal office hours please contact the Out of Hours Team on Tel: 01202 657279

To report a concern complete form on

<https://pdscp.co.uk/working-with-children/schools-and-colleges/dorset/>

To inform your contact or referral, please refer to the following local documents:

[Dorset Threshold Tool](#)

[Dorset Inter-Agency Referral Form](#)

[Safeguarding Concerns Referral Advice and Information](#)

[Child Protection Enquiry and Local Office Checks](#)

Plymouth

To get in touch please either:

01752 307535 pscb@plymouth.gov.uk

Email

Plymouth Safeguarding Children Board Business Manager:

simon.white@plymouth.gcsx.gov.uk.

Phone

01752 307535

Write

Plymouth Safeguarding Children Board, Floor 3, Midland House, Notte Street, Plymouth PL1 2EJ

Devon

If you have an urgent safeguarding concern contact MASH (Multi Agency Safeguarding Hub) on **0345 155 1071** or email mashsecure@devon.gcsx.gov.uk